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S. No.	Objective Questions (MCQ /True or False / Fill up with Choices )	BTL
	What is another name for contingency planning?	
	A) Synergy planning	
1	B) Ad hoc planning	L2
	C) Business level planning	L2
	D) Scenario planning	
	What is a definition of an objective?	
	A) A defined specified outcome to be achieved in the long-term	
2	B) A clear set of goals to be attained given a set number of resources	L2
_	C) A clearly defined and measurable outcome to be achieved over a specified	
	timeframe.	
	D) A set standard of performance agreed by workers and managers	
	What does the acronym SMART stand for?	
	A) Suitable, measurable, actionable, rewarded and timely	_ ,
3	B) Specific, measurable, actionable, resourced and timely	L4
	C) Standardised, measurable, achievable, rewarded, and timely	
	D) Specific, measurable, achievable, rewarded and timely	
	Which of the following is <b>not</b> a recognised type of plan?	
,	A) Business	τ
4	B) Succession	L5
	C) Ad hoc	
	D) Financial	
	To what time-frame do strategic plans relate?	
5	<ul><li>A) Long-term</li><li>B) Medium-term</li></ul>	L1
3	C) Short-term	Lı
	D) Unspecified time it takes to achieve an aim	
	Which is <b>not</b> a recognised form of business continuity planning?	
	A) Contingency planning	
6.	B) Scenario planning	L3
0.	C) Financial planning	
	D) Building planning	
	What is the definition of a scenario in scenario planning?	
	A) An imagined sequence of future events	
7.	B) An unpredictable event	L1
	C) A planned for event	
	D) An unplanned for event	
	What is a succession plan?	
8.	A) Dismissing an employee for a more favorable employee	L2
	B) A formal process of planning to fill a role that will become vacant	

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	C) A vote of no confidence in a board member\	
	D) The formal process of acquiring a new staff member	
	There is no discernible link between planning and performance'. Who is this position	
	held by?	
9	A) Michael Porter	
	B) Milton Friedman	L2
	C) Gary Hamel	
	D) Henry Mintzberg	
	What one of the following is <b>not</b> a key management skill in planning?	
	A) Conceptual skills	
10	B) Analytical skills	L2
	c) IT and computing skills	
	D) Communication skills	
	is accepting solutions that are "good enough".	
	A) Bounded rationality	
11.	B) Satisficing	L4
	C) Escalation of commitment	
	D) None of the above	
	Making decisions on the basis of experience, feelings and accumulated judgement is called	
	as	
12	A) Decision making	L5
12	B) Structured problems	23
	C) Intuitive decision making	
	<b>D</b> ) None of the above	
	Which of this is not mentioned in decision-making matrix?	
1.0	A) Analytic	- 4
13	B) Behavioural	L4
	C) Directive	
	D) Performance management	
	Which software provides key performance indicators to help managers monitor efficiency	
	of projects and employees?	
14	A) Management Information System	L2
	B) Business Performance Management  C) Enterprise Application Software	
	<ul><li>C) Enterprise Application Software</li><li>D) Online analytical Processing</li></ul>	
	Availability bias is when decisions makers tend to remember events that are most recent.	
15	A) True	L2
13	B) False	L2
	Rearrange the steps in the decision- making process logically.	
16.	A) Identification of a problem	
	B) Identification of decision criteria	L3
	C) Allocation of weights to criteria	
	C) Anocation of weights to chieffa	

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	D) Development of alternatives	
	E) Analysis of alternatives	
	F) Implementation of the alternative	
	,	
	b) CDBAFEG	
	c) ABCDEFG	
	d) GCDABEF	
	Managers when plan, organise, lead and control are called decision makers.	
17.	A) True	
	B) False	L2
	Which of the following is an assumption of rationality to rationale decision making?	
	A) Preferences are clear	
18.	B) Final choice will maximise payoff	L2
	C) The problem is clear and unambiguous	
	D) All of the above	
	Who is the CEO of Nike?	
	A) D. Perez's	
19.	B) John. T. Chambers	L4
	C) Phil Knight	
	<b>D</b> ) None of the above	
	The bottom line of any business plan is	
20	A) Marketing plan	
20.	B) Business Plan	L5
	C) Personal Plan	
	D) Production plan	
	The top Management works on	
	A)Strategic plan	
21	B)Corporate plan	L4
	C)Budgeting	
	D)Both A and B	
	A strategic plan is also called	
	A)Long term	
22	B)short term	L2
	C)Both a and b	
	D)None of the above	
	The first step in the planning process is to	
	A)set an objective	
23	B)Evaluate alternatives	L2
	C)Determine strength and weakness	~~
	D) None of the above	
24.	Which of the following objectives would be most difficult to measure?	L3
	men of the following objectives would be most difficult to measure.	

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	A) social responsibility.	
	B) profitability objectives	
	C) financial objectives.	
	D) quality objectives.	
	Which of the following was not noted by Joseph M. Juran as a negative outcome resulting	
	from a lack of attention to quality in the planning process?	
	A) threats to society	
25.	B) costs of poor quality.	T 0
	C) loss of sales due to competition in quality.	L2
	D) financial objectives.	
	Strategic objectives are set by:	
	A) middle management.	
26.	B) top management.	L2
	C) line management.	
	D) all of the above	
	Which of the following is not a characteristic of a good mission statement?	
	A) achievable.	
27.	B) motivating at all levels.	L4
	C) strategies that are general.	
	D) long term.	
	Canada Trust's statement "To be the best Personal Financial Company" is an example of a:	
20	A) goal.	
28.	B) objective.	L5
	C) mission statement.	
	D) all of the above.	
	The first step in the planning process is to:	
29.	A) determine goals and objectives.	1.4
29.	B) allocate resources.	L4
	C) establish an action plan.	
	D) assess current conditions.  The strategy of setting low prices to rapidly create a mass market is called	
	A) strategic planning.	
30.	B) price penetration strategy.	L2
50.	C) prestige strategy.	L
	D) skimming strategy.	
	D) skinning sumegy.	