

NADAR SARASWATHI COLLEGE OF ENGINEERING AND TECHNOLOGY, THENI.

Course/Branch :B.E/CSE	Year / Semester :IV/VII	Format No.	NAC/TLP-07a.13
Subject Code :MG8591	Subject Name :Principles of management	Rev. No.	02
Unit No :5	Unit Name :Controlling	Date	30.09.2020

OBJECTIVE TYPE QUESTION BANK

S. No.	Objective Questions (MCQ /True or False / Fill up with Choices)	BTL
1	The common link between planning and control is A) rules. B) procedures. C) standards. D) policies.	L2
2	Which of the following is not an aspect of control? A) to evaluate actual performance. B) to compare actual performance with goals. C) to define objectives D) to take corrective action.	L2
3	Control that focuses on preventing deviation in the quantity and quality of resources used in the operations of the organization is called: A) preliminary control. B) concurrent control. C) feedback control. D) quality control.	L4
4	Which of the following is not an element of control? A) specification. B) production. C) inspection. D) none (all are elements of control).	L5
5	Directing is the primary responsibility of: A) top management. B) first line supervisors. C) middle management. D) board of directors.	L1
6	Monitoring ongoing operations to ensure that standards are met and objectives are pursued is called: A) preliminary control. B) feedback control. C) statistical process control. D) concurrent controls.	L2
7.	A thermostat in a room sending signals is an example of A) preliminary control B) preliminary control C) concurrent control. D) feedback control.	L2
8.	A financial statement that reports the organization's assets, liabilities and equity is called: A) a balance sheet. B) an income statement. C) a statement of working capital. D) a statement of equity.	L4
9.	The statement that is a summary of an organization's financial performance over a given time period is called a: A) a balance sheet. B) an income statement C) a statement of working capital.	L5

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	D) a statement of equity.	
10.	A control system based on the allocation of all costs, including those not directly related to production to each unit of product is called: A) standard cost analysis. B) statistical process control. C) quality control D) activity-based accounting.	L2
11.	A random variation from planned outcome that results from occasional and often unpredictable causes is called: A) inherent variation. B) special cause variation. C) common cause variation D) standard variation.	L2
12.	Which of the following is not a key tool used to gather statistical data? A) control chart. B) counters. C) tracking services D) log analyses.	L4
13.	Which level of management is not involved in quality based management? A) upper management. B) middle management. C) first line management. D) none (all are involved).	L5
14.	An ISO 14,000 rating covers: A) services and service industries. B) manufacturing industries. C) the computer hardware and software industries D) environmental standards.	L2
15.	A system of control that focuses on improvements in the system rather than on the way that employees perform to accomplish improvement and maintenance of a product or service is called: A) total quality control. B) total quality management. C) stable system. D) statistical process control.	L2
16.	Controlling function finds out how far _____ deviates from standards. A) Actual performance B) Improvement C) Corrective actions D) Cost	L4
17.	Which of the following is not a limitation of controlling? A) Little control on external factors B) Costly affair C) Ensuring order & discipline D) Difficulty in setting quantitative standards	L5
18.	“Planning is theoretical whereas controlling is practical” A) True B) False C) Cannot say	L2

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19.	<p>Which of the following is not a process of controlling?</p> <p>A) Analyzing deviations B) Integrates employees efforts C) Taking corrective measures D) Setting performance standards</p>	L2
20.	<p>Which of the following is a traditional technique of managerial control?</p> <p>A) Personal observation B) Breakeven analysis C) Budgetary control D) All of the above</p>	L4
21.	<p>Write the full form of PERT :-</p> <p>A) Performance evaluation report technique B) Personnel enquiry retrieving technique C) Programme evaluation and review technique</p>	L5
22.	<p>Remedial actions taken to prevent deviation in future is called</p> <p>A) Measurement of actual performance B) Taking corrective actions C) Analyzing deviations D) Setting performance standards</p>	L1
23.	<p>Assembling of facilities and personnel for collecting, processing, information that is required by managers is called</p> <p>A) PERT B) CPM C) Ratio analysis D) Management information Technique</p>	L3
24.	<p>Which of the following is not an importance of controlling function?</p> <p>A) It ensures order and discipline. B) It restricts co-ordination in action. C) It helps in judging accuracy of standards. D) It improves employee motivation.</p>	L4
25.	<p>Which of the following statements does not highlight the relationship between planning and controlling?</p> <p>A) Planning and controlling are separable twins of management. B) Planning without controlling is meaningless, controlling without planning is blind. C) Planning is prescriptive, controlling is evaluative. D) Planning and controlling are interrelated and interdependent.</p>	L5
26.	<p>It is the process of ensuring that events confirm to plans.</p> <p>A) Planning B) Controlling C) Organising D) Directing</p>	L2
27.	<p>Controlling function brings the management cycle back to the</p> <p>A) Organising function B) Directing function C) Planning function D) None of the above</p>	L3
28.	<p>Which of the following is a technique used for measuring actual performance?</p> <p>A) Random sampling</p>	L4

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	B) Personal observation C) Performance reports D) All of the above	
29.	The comparison of actual performance with the planned performance becomes easier if the standards are set in A) Qualitative terms B) Quantitative terms C) Either of the above D) None of the above	L5
30.	This concept of Control Management is based on the belief that if you try to control everything, you may end up controlling nothing. A) Critical point control B) Key result areas C) Management by exception D) Deviations	L2

