

NADAR SARASWATHI COLLEGE OF ENGINEERING AND TECHNOLOGY, THENI.

Course/Branch : B.E / EEE	Year / Semester : IV / VII	Format No.	NAC/TLP-07a.13
Subject Code : GE8077	Subject Name : TOTAL QUALITY MANAGEMENT	Rev. No.	02
Unit No : 5	Unit Name : QUALITY MANAGEMENT SYSTEM	Date	30.09.2020

OBJECTIVE TYPE QUESTION BANK

S. No.	Unit –V QUALITY MANAGEMENT SYSTEMS	BTL
1	The objective of ISO-9000 family of Quality management is a A. Customer satisfaction B. Employee satisfaction C. Skill enhancement D. Environmental issues	L1
2	ISO 14000 quality standard is related with a A. Environmental management systems B. Automotive quality standards C. Eliminating poor quality D. Customer satisfaction	L1
3	ISO stands for A. Internal standards and operations B. International specifications organization C. International Standards organization D. None of these are correct	L2
4	ISO 9001 is not concerned with ----- of quality records A. Collection B. Maintenance C. Verification D. Dis-positioning	L1
5	Which of the following requires design control measure, such as holding and recording design reviews and qualification test? A. CMM B. ISO 9001 C. ISO 9000-3 D. None of the mentioned	L1
6	_____ states that, where appropriate, adequate statistical techniques are identified and used to verify the acceptability of process capability and product characteristics. A. ISO 9001 B. ISO 9000-4 C. CMM D. All of the mentioned	L1
7	Documents to prepared for quality system A. 1. Policy 2.Procedures 3.Work Instructions 4. Records	L2

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	<p>B. 1.Products 2.Requirements 3.Performance 4.Processes C. 1.Arrangements 2.Formats 3.Objectives 4.Quality D. 1. Standards 2.Implementation 3.Accreditation 4. Purposes.</p>	
8	<p>Types of Audit A. First Party audit B. Second Party Audit C. Third Party Audit D. All the above</p>	L1
9	<p>NCR abbreviated as A. Non Conformance report B. National capital Region C. National Cash register D. None of the above</p>	L1
10	<p>ISO 9000 standards are set of norms for A. Environmental Management System B. Technical Specification form C. Quality Management system D. Independent Examination</p>	L1
11	<p>Which of these is the equivalent Indian standard for ISO :8402 A.ISO 9000 B.ISO:13999(as per 1994 version) C.ISO/TS 16949 D.ISO 14000</p>	L1
12	<p>ISO/TS 16949 standards are standards for A. Organizational benefits B. Satisfying customer C. Public authorities D. Automotive Quality Management system</p>	L2
13	<p>The various product evaluation standards of ISO 14000 are A. Environmental aspects in product standards B. Environmental Labels and declaration C. Life cycle Assessment D. All the above</p>	L1
14	<p>The stages of an audit A. Planning, Performance, Reporting, Follow-up B. Specification, Requirements, System, Quality C. Implementation, Plan, Processes, Document</p>	L2

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	D. Objective, Analysis, Forms, Results	
15	<p>The various organization evolution standards of ISO 14000 series of standards are</p> <p>A. Environmental Management system B. Environmental Auditing C. Environmental Performance Evaluation D. All the above</p>	L1
16	<p>The benefits realized by implementing an ISO 14000 quality system are</p> <p>A. Resource benefits, Party benefits B. Global benefits, Organizational benefits C. Public benefits ,Private benefits D. Management benefits, Employee benefits</p>	L2
17	<p>ISO 9000 made up of three core standards they are</p> <p>A. ISO9001: 9100, ISO 9001: 2008, ISO 9100 : 2008 B.ISO 9000:2005, ISO: 9001:2008, ISO : 9004:2009 C.ISO 9000: 9100, ISO 9000: 2005, ISO: 9000: 2000 D. None of the above</p>	L2
18	<p>BIS is abbreviated as</p> <p>A. Body of India standards B. Bureau of Indian Standards C. Basic India standards D. None of the above</p>	L2
19	<p>Which IS/ISO 9000 standard is meant for certification</p> <p>A. IS/ISO 9001 B. IS/ISO 9004 C. IS/ISO 9100 D. TL 9000</p>	L1
20	<p>The key elements of Audit performance are</p> <p>A. Schedules, Personnel, Checklist B. Requirements, Assurance, Manuals C. Opening meeting, Audit process, Audit deficiencies D. None of the above</p>	L1
21	<p>ISO 14000 standards divided into two area they are</p> <p>A. Organization ,Product Evaluation Standards B. Global , Environmental Standards C. Management, Assessment Standards D. Customer, Public Standards</p>	L1

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22	<p>Which ISO 14000 standard is meant for certification</p> <p>A. ISO 14001 B. ISO 14004 C. ISO 9100 D. TS 16949</p>	L2
23	<p>QS 9000 is set of quality system for</p> <p>A. Environmental System B. Automotive suppliers C. Management System D. Customer satisfaction</p>	L2
24	<p>The purpose of EMS audit is</p> <p>A. Co-operation with public authorities. B. Management commitment C. To ensure that EMS conforms to plans D. None of the above</p>	L2
25	<p>The third party audit is for</p> <p>A. Organization B. Independent organization C. Customer D. All the above</p>	L2
26	<p>What is the purpose of ISO 9000:2005 in QMS?</p> <p>A. Fundamental Vocabulary B. Certification C. Customer requirement D. Management</p>	L1
27	<p>What is the purpose of ISO 9001:2008 in QMS?</p> <p>A. Requirement B. Planning C. Documentation D. Verification</p>	L1
28	<p>What is the purpose of ISO 9004:2009 in QMS?</p> <p>A. Policy B. Review C. Guidelines for performance improvement D. Benefits</p>	L2
29	<p>Why we need Quality Auditing?</p> <p>A. To verify whether the system is effective and suitable</p>	

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	<p>B. To decide about the policy C. To maintain the standards D. For monitoring and measurement purpose</p>	
30	<p>The two generic ISO standards are A.ISO 9001 & ISO 14001 B.ISO 8402 & ISO 13999 C. QS 9000 &TS 16949 D. None of the above</p>	L2
31	<p>inspection is part of the _____ A. quality control (not sure) B. Quality Planning C. Quality improvement D. Quality circle</p>	L1

